

Developmental Disabilities Council

Reading Cover Page

Date: July 24, 2006

Meeting: Systems Issues Workgroup

Reading Number: S I-01

Issue: Workgroup Work Plan

Included in this Reading:
State Plan Performance Targets
Workgroup Work Plan chart

Background/Summary:
The new workgroup needs to look at all its responsibilities
map out how to implement them.

Action:
Discussion/planning

If there are any questions, please contact Donna Patrick at 1-800-634-4473
or donnap@cted.wa.gov

3. System Issues Workgroup

Focus on quality assurance activities, advocacy, educating and informing families and policy makers, and monitoring and responding to systems issues, including new and emerging issues.

**Lead Staff: Donna Patrick
Eva Rooks**

Program Areas: Quality Assurance, Advocacy Partnership, New/emerging issues: Direct Support Professionals – shortage, wage/benefits issues, aging care-givers, aging with DD, mental health/DD dual diagnosis/medication management, Parents with DD

Advocacy outcome #1 – Self-advocates and family members advocate about developmental disabilities issues important to them.

Advocacy Performance Target 1.1 – 500 people (250 self-advocates) and (250 family members) actively participate in disabilities systems advocacy each year in the State Plan.

- Unduplicated counts
- People identify issues important to them
- People participate at Advocacy Day
- People testify at legislative hearings
- People make contact with their legislators

Advocacy Performance Target 1.2 – 10 self-advocates and family members are trained to testify at legislative hearings each year in the State Plan.

Advocacy Performance Target 1.3 – 2,500 people receive timely, relevant information about legislative actions & budgets that impact people with developmental disabilities and their families each year in the State Plan.

Advocacy Outcome #2 – Legislators & their staff are informed and educated about issues important to people with developmental disabilities and their families.

Advocacy Performance Target 2.1 – 147 (all) legislators and their staff are informed and educated about issues important to people with developmental disabilities and their families each year in the State Plan.

Advocacy Outcome #3 – Legislation is passed to improve services and supports for people with developmental disabilities and their families.

Advocacy Performance Target 3.1 – 6 legislative bills are passed to improve services and supports for people with developmental disabilities and their families by the end of the State Plan.

Quality Assurance Objective #1 – The quality of services and supports provided to people with developmental disabilities and their families is improved.

Quality Assurance Performance Target 1.1 – 4 policies are enacted or changed improving quality of services & supports for people with developmental disabilities by the end of the State Plan.

- Community Protection Program (CPP) legal services

Quality Assurance Performance Target 1.2 – The State Budget is increased by \$20 million dollars for quality assurance activities, by the end of the State Plan.

- Case Managers
- Quality assurance staff
- Nursing care consultants
- Training/Certification/licensing
- Monitoring

Quality Assurance Performance Target 1.3 – Washington's scores on National Core Indicator surveys improve on 6 questions by the end of the State Plan.

- National Core Indicator Adult Survey
- National Core Indicator Consumer Survey
- National Core Indicator Child Family Survey
- A volunteer taskforce reviews data & makes recommendations

Quality Assurance Performance Target 1.5 – 100 community volunteers have participated in quality assurance activities by the end of the State Plan.

- New volunteers are recruited, trained & pass background checks
- Volunteers assist with NCI quality assurance surveys & other activities

Community Supports Outcome #1 – People with developmental disabilities and their families are educated about formal and informal supports & services in their community.

Community Supports Performance Target CS1.1

10,000 people are informed and educated about the formal and informal services & supports in their community by the end of the State Plan.

- 2,000 in Year 1
- 2,000 in Year 2
- 2,000 in Year 3
- 2,000 in Year 4
- 2,000 in Year 5.

Project budget amounts:

- ✓ Quality Assurance – General: Budget \$20,000 for performance targets in monitoring, reviewing quality assurance data & supporting community volunteer participation.
- ✓ Quality Assurance – Advocacy: Budget \$120,000 to achieve advocacy performance targets.
- ✓ Informing Families Building Trust Funding (with funding from DDD)

Total Workgroup Budget: \$140,000



**Developmental Disabilities Council
Annual Big Picture Work Plan
Systems Issues Workgroup
FFY 2007**

Activity or Outcome	November 2006	January 2007	March 2007	May 2007	July 2007	September 2007
State Plan amendment			Decide on amendments to performance targets.	Public comment period	Respond & recommend to Council	
AP 1.1 500 people participate in disabilities systems advocacy each year.	Develop decision package	Present to Council	RFP	Negotiate contract	Contract begins	Monitor project
AP 1.2 10 self-advocates & family members trained to testify at legislative hearings	Include in AP 1.1					
AP 1.3 2,500 people receive timely information on legislative actions/budgets	Include in AP 1.1					
AP 2.1 All legislators & staff are informed & educated about DD issues each year	Include in AP 1.1					
AP 3.1 6 possible bills are passed.		Advocacy	Advocacy	Advocacy		



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Annual Big Picture Work Plan
Systems Issues Workgroup
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Activity or Outcome	November 2006	January 2007	March 2007	May 2007	July 2007	September 2007
QA 1.1 4 policies improve quality of services						
QA 1.2 Budget for QA increased by \$20 million						
QA 1.5 100 community volunteers participate in QA.						
CS 1.1 10,000 people are informed & educated about the formal & informal services & supports in their community.	Funding from DDD – Informing Families & Building Trust	Monitor project	Monitor project	Monitor project	Monitor project	Monitor project